

CHAD MILLBERRY

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PROFESSIONAL PROFILE

Behavioral health and recovery services professional with progressive leadership experience in residential treatment and case management. Currently serving as Lead Case Manager at The Reprieve, with a strong background in client advocacy, recovery support, care coordination, staff collaboration, documentation, program compliance, and resource navigation. Demonstrated ability to lead through accountability, coaching, organization, professional communication, and recovery-oriented practice.

LEADERSHIP & PEER SUPERVISION STRENGTHS

- Lead Case Manager leadership within a structured behavioral health and recovery environment.
- Staff coordination, workflow organization, prioritization, and follow-through.
- Coaching and supportive feedback focused on accountability, professional development, and client-centered service.
- Strong understanding of peer recovery support, recovery-oriented systems of care, and community resource linkage.
- Case management oversight, documentation, care coordination, and multidisciplinary communication.
- Conflict resolution, problem-solving, boundary setting, and professional decision-making.
- Ability to model ethical, respectful, trauma-informed, and recovery-focused interactions.
- Strong written and verbal communication with clients, staff, providers, and external stakeholders.

PROFESSIONAL EXPERIENCE

The Reprieve — Lead Case Manager | October 2025–Present

- Provide day-to-day leadership within a structured behavioral health and recovery program, supporting consistent service delivery and program operations.
- Coordinate case management activities, client needs, appointments, documentation, referrals, and transition planning.
- Provide guidance, feedback, and accountability to support staff performance, program expectations, and continuity of client services.
- Collaborate with clinical, peer, administrative, and residential staff to address barriers and maintain effective communication.
- Support individualized recovery goals involving employment, housing, transportation, benefits, family relationships, legal obligations, and community resources.
- Promote accountability through clear expectations, follow-up, documentation, and solution-focused problem solving.

Anchor Treatment Center | May 2024–Present

- Provide recovery-oriented case management and support services within a structured behavioral health treatment setting.
- Assist clients with recovery goals, immediate needs, community resources, and plans for long-term stability.
- Coordinate employment, housing, benefits, transportation, medical, legal, and community-based resources.
- Maintain professional documentation and communicate client progress, barriers, and needs with treatment team members.
- Reinforce program compliance, accountability, life skills, recovery planning, and successful transition to greater independence.
- Build collaborative relationships with community organizations and service providers to strengthen continuity of care.

CORE COMPETENCIES

- Peer Recovery & Behavioral Health Support • Leadership & Team Coordination • Staff Coaching & Feedback
- Case Management • Client Advocacy • Care Coordination • Community Resource Navigation
- Program Compliance • Documentation • Recovery Planning • Problem Solving • Professional Communication
- Trauma-Informed & Recovery-Oriented Practice • Ethical Practice • Staff Development

CAREER OBJECTIVE

To serve as a Peer Supervisor in a behavioral health and recovery setting where strong leadership, peer-support knowledge, organizational skills, and commitment to staff development can strengthen service quality and client outcomes.